

INTER-COUNTY ENERGY



www.intercountyenergy.net

APRIL 2021

Thank a lineworker on April 12

By Anne Prince

The image or person you most associate with Inter-County Energy is probably a lineworker. One of the most visible employees of the co-op, lineworkers work tirelessly to ensure our community receives uninterrupted power 24/7.

“Lineworker” is listed as one of the top 10 most dangerous jobs in the U.S. This is understandable as they perform detailed tasks near high-voltage power lines. Regardless of the time of day, having to brave stormy weather and other challenging conditions, lineworkers must climb 40 feet in the air, often carrying heaving equipment to get the job done.

Being a lineworker is not a glamorous or easy profession. It takes years of specialized training, ongoing education, dedication, and equally important, a sense of service and commitment. How else can you explain the willingness to leave the comfort of your home to tackle a challenging job in difficult conditions, when most are sheltering comfortably at home? This dedication and sense of service to the community is truly what sets them apart. That’s why we set aside the second Monday in April to celebrate and recognize the men and women

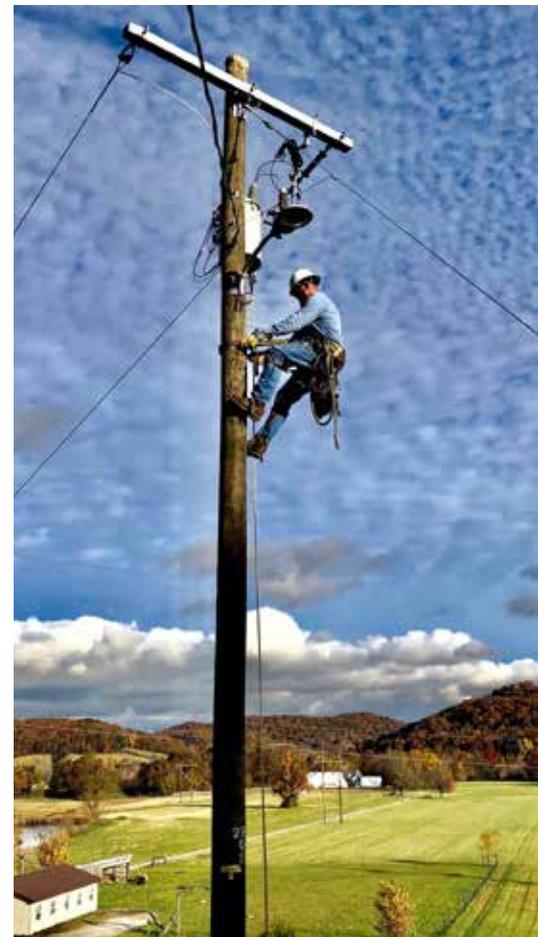
who work around the clock to keep the lights on.

While lineworkers may be the most visible employees at Inter-County Energy, it’s important to note that there is a team of highly skilled professionals working behind the scenes. Engineers provide ongoing expertise and guidance on the operations side of the co-op. Member service representatives are always standing by to take your calls and questions. Our information technology (IT) experts are continuously monitoring our system to help safeguard sensitive data. And these are just a few of the folks who work together to ensure we can deliver the service and reliability you expect and deserve. Without them, our lineworkers wouldn’t be able to “bring the light” to our community.

Our dedicated and beloved lineworkers are proud to represent Inter-County Energy, and they deserve all the appreciation and accolades that come their way on Lineworker Appreciation Day.

On April 12, and any time you see a lineworker, I hope you’ll join me in thanking them for their exceptional service. I also hope you’ll remember that you have a dedicated team of professionals working behind the scenes at the co-op whose commitment to service runs just as deep.

ANNE PRINCE writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association, the national trade association representing more than



Linemen, such as Chase Gander, dress in heavy personal protective equipment and climb 34-foot poles daily. Photo: Josh Hale

900 local electric cooperatives. From growing suburbs to remote farming communities, electric co-ops serve 42 million Americans across 56% of the nation’s landscape.



A Touchstone Energy Cooperative

Electricity is a great value.



400 cups = \$1.00

28 loads = \$1.00

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Value – it comes in many forms.
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- Receive an email or text alert when your account balance falls to \$25
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A Touchstone Energy Cooperative 

www.intercountyenergy.net

Inter-County Energy will be closed Friday, April 2, in observance of Good Friday.

Please feel free to use our mobile app or contact our 24-hour outage line in case of an emergency/outage at (866) 224-2235.

We hope everyone has a Happy Easter!



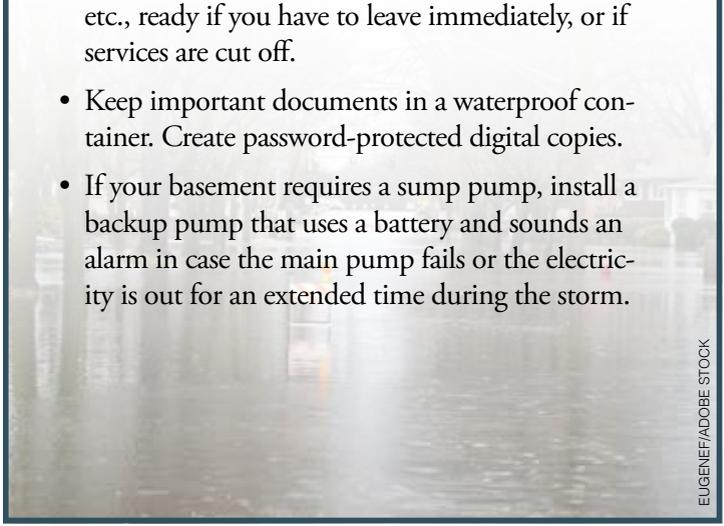
ALIKER/ADOBE STOCK

DON'T ADD TRAGEDY

TO THE TRAUMA OF A FLOOD

IF YOU LIVE IN A FLOOD-PRONE AREA:

- Keep an emergency kit of batteries, medications, etc., ready if you have to leave immediately, or if services are cut off.
- Keep important documents in a waterproof container. Create password-protected digital copies.
- If your basement requires a sump pump, install a backup pump that uses a battery and sounds an alarm in case the main pump fails or the electricity is out for an extended time during the storm.



EUGENIEF/ADOBE STOCK

Earth Day is Thursday, April 22



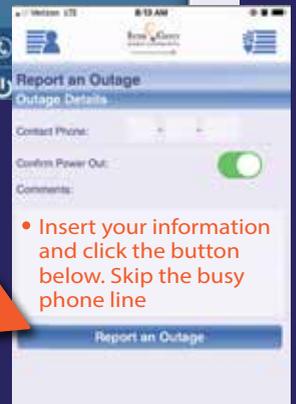
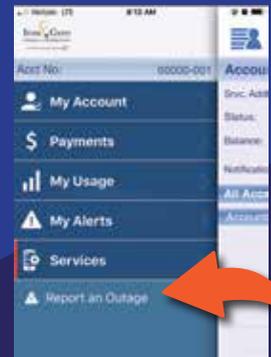
LIGHTFIELD STUDIOS/ADOBE STOCK



- Login to ICE Mobile
- Select the affected account



- Click the upper left icon for a list of options
- Click Services



- Insert your information and click the button below. Skip the busy phone line

Easy Outage Reporting





What's in a word?

OUR MISSION

The mission of Inter-County Energy Cooperative is to provide long-term valued electrical energy and services to our members through a culture of safety, accountability, innovation, integrity, and commitment to community.

PRESIDENT/CEO

Jerry Carter

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24-HOUR EMERGENCY/OUTAGE REPORTING (866) 224-2235

For major outage updates and restoration efforts, listen to the following radio stations; WPBK 102.9, WHIR 105.1, WOKH 102.7, WDFB 88.1 or WLSK 100.9.

FOR INFORMATION AND INQUIRIES:

Toll-free: 1-888-266-7322

OFFICE HOURS: 7:30 AM - 4:30 PM

DANVILLE/BOYLE COUNTY
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There is one word that Inter-County Energy uses when describing the people who receive service from us that carries a lot of weight.

The word is “member.” And it is so much more than just a word.

In cooperatives like Inter-County Energy, being a “member,” sometimes referred to as a “consumer-member” or a “member-owner,” means more than simply the right to buy electricity. It means that you literally are a part-owner of Inter-County Energy Cooperative. A co-op, by its very definition, is dedicated to the mutual interest of the entire membership, including you.

Unlike other businesses like Costco or Sam’s Club that refer to their customers as “members” because people pay a fee to shop there, being a member of Inter-County Energy actually means something.

For instance, your membership in Inter-County Energy means you have an equal vote to decide who serves on the co-op board. Our board of directors are fellow members of the co-op who are democratically elected by the membership to govern and direct the

affairs of Inter-County Energy. These community leaders represent your interests by guiding how the co-op’s money and assets are used to fulfill the cooperative’s mission. They must do so in such a way that protects the cooperative and the interests of all its members.

Many of the senior members of Inter-County Energy have the benefit of growing up with the cooperative, so they are very acquainted with the notion of the co-op belonging to them. But for our younger members, it’s understandable if the concept of being a member of an electric utility is less obvious.

Unlike a for-profit utility, Inter-County Energy does not have shareholders or out-of-town interests making decisions about how this business is run for the benefit of others. Instead Inter-County Energy is a community-focused organization that works to efficiently deliver affordable, reliable, and safe energy for you.

So, don’t be confused when the news media refers to you as an Inter-County Energy “customer.” You are an Inter-County Energy member. And that’s a word with real meaning.



MORGAN JANSEN